

# SmartSimple Product Guide IME360° Insurer360°

The following product guide is designed to assist you in selecting the version of the SmartSimple Independent Medical Examiners (IME360°) or Insurers (Insurer360°) that you would like to view in a demo and potentially license.

- Entry level configurations are designed for organizations requiring a simpler solution.
- Full configurations are designed for organizations requiring advanced functionality.
- Fully customized provides the ability to mix and match any functionality across both IME360° and Insurer360° or add specific functionality to any configuration. Please note that selecting additional items from this column will impact the configuration fees.

|  | IME360°     |                    | Insurer360° |                    | Fully Customized |
|--|-------------|--------------------|-------------|--------------------|------------------|
|  | Entry Level | Full Configuration | Entry Level | Full Configuration |                  |
| <b>Intake Process - Creation of Claims and Services</b>      |             |                    |             |                    |                  |
| Manually creating claims and services                        | ●           | ●                  | ●           | ●                  | ●                |
| Online claim submission                                      |             | ●                  |             | ●                  | ●                |
| Document templates listing all underlying services           |             | ●                  |             | ●                  | ●                |
| Online booking of third party services                       |             | ●                  |             | ●                  |                  |
| Detailed claimant profile (all claims and services, etc.)    |             | ●                  |             | ●                  |                  |
| <b>Data Exchange</b>   |             |                    |             |                    |                  |
| Secure transfer of claims between IME and Insurer            | ●           | ●                  | ●           | ●                  | ●                |
| Secure transfer of notes between IME and Insurer             | ●           | ●                  | ●           | ●                  | ●                |
| Secure transfer of notes between IMEs                        |             |                    |             |                    | ●                |
| Email notifications for incoming exchanges                   | ●           | ●                  | ●           | ●                  | ●                |
| <b>Scheduling Process</b>                                    |             |                    |             |                    |                  |
| Appointments calendar  | ●           | ●                  | ●           | ●                  | ●                |
| Assessor calendar  |             | ●                  |             | ●                  | ●                |
| Clinic search  |             |                    |             |                    | ●                |
| Vendor rotation  |             |                    |             |                    | ●                |
| <b>Claim Reporting</b>                                       |             |                    |             |                    |                  |
| Claim intake trending per month                              | ●           | ●                  | ●           | ●                  | ●                |
| Reports based on service type and statuses                   | ●           | ●                  | ●           | ●                  | ●                |
| Costing reports  |             |                    |             |                    | ●                |
| <b>Invoicing/Billing/Government Reporting (Ontario Only)</b> |             |                    |             |                    |                  |
| OCF-21 B and OCF-21 C (Invoice)                              | ●           | ●                  | ●           | ●                  | ●                |
| OCF-18 (Treatment plan)                                      |             | ●                  |             | ●                  |                  |
| OCF-23   |             | ●                  |             | ●                  |                  |
| Integration with HCAI  | ●           | ●                  |             |                    | ●                |
| Payor fee schedule   |             | ●                  |             |                    | ●                |
| Assessor billing   |             | ●                  |             |                    | ●                |

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|--|-------------|--------------------|-------------|--------------------|------------------|
|  | Entry Level | Full Configuration | Entry Level | Full Configuration |                  |
| <b>Integration Features and Enhanced Functionality</b> |             |                    |             |                    |                  |
| MS Office integration (Word, Excel and Outlook)        | ●           | ●                  | ●           | ●                  | ●                |
| Single sign-on   |             |                    |             |                    | ●                |
| Workflow-based communications                          | ●           | ●                  | ●           | ●                  | ●                |
| Advanced workflows                                     |             |                    |             |                    | ●                |
| Interface branding                                     | ●           | ●                  | ●           | ●                  | ●                |
| Custom interfaces                                      |             |                    |             |                    | ●                |
| Google Maps integration                                |             | ●                  |             | ●                  | ●                |
| Record creation and population through PDF upload      |             |                    |             |                    | ●                |